

Studio Oura Terms & Conditions

Welcome to Studio Oura. These Terms & Conditions govern your use of our studio, services, classes, website, mobile applications and booking systems (including third-party platforms such as YDL, Sweatsocial etc) offered now or in the future by Studio Oura. By booking a class, attending a session, purchasing a class, class pack or membership, or entering our studio, you acknowledge that you have read and understand these Terms and agree to be legally bound by these Terms.

1. Classes and Events

1.1 Classes and other events offered at Studio Oura are available based on the number of participants without warranties of any kind. We do not guarantee that you would be able to book classes at your preferred timing. Studio Oura strives to take customer wishes into account as far as possible.

1.2 Studio Oura reserves the right to reduce or increase availability of the slots for any class or event at any time.

2. Safety, Security & Liability

2.1 Customers are responsible for their own physical and mental health. We recommend our customers to check the health suitability with a doctor before the start of the course especially in cases of:

- Pre- existing conditions (e.g. herniated disc)
- Cardiovascular problems, high blood pressure, respiratory diseases
- neurological diseases
- Taking medications
- Pregnancy or postpartum phase

In case of complaints participation has to be terminated immediately. Participation in our classes or events is voluntary and at your own risk.

2.2 Indemnity & Release : By booking and participating in our classes and events you assume all levels of risks of injury and agree to release and hold harmless the employees, instructors, founders and agents of Studio Oura from any liability due to your participation in our classes and events.

3. Bookings, Packages, Memberships & Cancellations

3.1 Bookings: All classes and events must be booked in advance through email, via our website, our iOS/android application, or third-party platforms such as Urbanaut, Sweatsocial, Puttingscene etc. With booking, the participant submits a binding contract offer. Spaces are limited and available on a first-come, first-served basis.

3.2 Studio Oura is not liable for losses or damages arising from the use of the website or the booking system, unless these are based on gross negligence or intent.

3.3 Memberships: All Oura memberships are subject to their respective terms and will auto-renew unless cancelled. Refunds are not issued for unused time or missed classes.

3.4 Freezing memberships upto 6months is allowed only in cases of medical issues on submission of a valid medical certificate.

3.5 Cancellations: Cancellations must be made at least 24 hours before the scheduled class time to avoid forfeiting the session. Late cancellations or no-shows will result in a full class fee.

3.6 Intro Offers & Class Packs: Any introductory offers or multi-class packs are non-refundable, non-transferable, and valid for a limited period (as stated at purchase). Extensions will not be granted unless under extenuating circumstances at management discretion.

4. Studio Conduct, Etiquette & Use

4.1 For any class/event our customers are required to arrive 10 minutes earlier.

4.2 First-time customers are required to arrive 10–15 minutes early for a short induction. If you arrive late on your first visit, we may not be able to allow entry for safety reasons.

4.3 We ask that all customers behave respectfully towards staff and other members. Any abusive, inappropriate, or unsafe behaviour may result in the termination of access to Studio Oura services.

4.4 All equipments must be handled with care, no street shoes are allowed in the training area.

4.5 Only water bottles are allowed inside the training area.

4.6 Although Studio Oura provides locker facility your personal belongings are at your own risk. Studio Oura is not liable for loss or damage to personal belongings.

5. Privacy & Communication

5.1 Our booking system in the website and in the iOS/android app requires you to create a user account. You agree to provide true, current and complete information.

5.2 Data Protection: Your personal information will be stored securely and only used for class bookings, studio communications, and relevant marketing.

5.3 Photography & Content: Occasionally, we may film or photograph classes and events for social media or promotional use. If you do not wish to appear in any content, please let us know in advance.

6. Beverages & food

6.1 Outside food or alcoholic beverages is not allowed inside the premises of the studio.

6.2 Smoothies, Juices, Electrolytes and other non-alcoholic beverages offered at the studio handles allergens. If you have any specific allergy please disclose this earlier, consumption is at your own risk.

7. Termination of service

Studio Oura has the right to terminate your contract, memberships or right to access the studio in case you have violated these Terms

8. Copyright & Image Rights

All content (texts, videos, photos, training plans) in the website, studio and on social media is the property of Studio Oura and intended for private use only. Reproduction, distribution or publication without written permission is prohibited.

Photo/video recordings in the studio are possible; a right of objection exists.

9. Refunds

All purchases are non-refundable unless required by law. Refunds due to studio errors will be assessed case by case.

10. Studio Closures

In the event of a temporary studio closure (e.g., for maintenance or emergencies), classes and events may be rescheduled or paused.

11. Choice of law & final provisions

These Terms are governed by the laws of India. As far as permissible, the place of jurisdiction is Bengaluru, Karnataka.

Any disputes arising shall be resolved amicably within 30 days. If unresolved, disputes shall be referred to arbitration in Bengaluru, India, in accordance with the Arbitration and Conciliation Act, 1996. The decision of the arbitrator shall be final and binding.

12. Amendments to Terms

Policy Changes: Studio Oura reserves the right to amend these terms at any time. The latest version will always be available on our website.

If you have any questions about these Terms, please contact us at hello@studiooura.in or at

Studio Oura
#169, 1st Floor
9th cross, Indiranagar 1st Stage
Bengaluru - 560038